

Corporate Plan: Key Priority Performance Targets
Environment Committee – Performance Report One 2016/2017

Keeping our Borough Clean and Green

We will do this by:

Providing quality parks, nature reserves and other public spaces that are safe, pleasant and well maintained

Accommodating sustainable development whilst protecting the green belt in accordance with Policy

Introducing a premium weekly waste and recycling service as standard for all residents and encourage more household waste to be recycled

Keeping the streets and public spaces clean and tidy

Taking action to reduce graffiti, littering, flytipping, flyposting illegal, advertising and dog fouling

KEY OUTCOMES

- Management plans for all major parks and public spaces
- Premium weekly recycling and waste service as standard for all residents introduced from Spring 2017
- Recycling clubs with local schools


KEY SUCCESS MEASURES

- External accreditation for our major parks and public spaces
- Delivery of the Biodiversity Action Plan
- Increase in recycled household refuse
- Street cleanliness assessment


Performance status

Key to reporting target status		Number
Achieved	Target achieved	3
G	On track	2
A	Slightly off track not a major concern or slippage	2
R	Off track or unlikely to be achieved for projected year	1
Missing Key Priority Performance Target	Information not available	0
Total		8

Keeping our borough clean and green – Key priority

Key priority objective. We will do this by...	Key priority performance target for 2016/17	Responsible officer	Achieved by:	Latest progress:	Status:
Introducing a premium weekly waste and recycling service as standard for all residents and encouraging more household waste to be recycled	Consult members on the action plan for the introduction of the new weekly premium recycling and waste service as standard for all residents and Implement the Plan enabling weekly collection	Head of Operational Service Ian Dyer	30 April 2016	April to Sept: Completed - report reviewed and approved by Environment Committee 7 June 2016.	Achieved
Taking action to reduce graffiti, littering, flyposting, illegal advertising and dog fouling	Report to be considered by members identifying measures designed to reduce incidents of graffiti, littering, fly-tipping, flyposting, illegal advertising, dog fouling and improve dog control	Head of Operational Service Ian Dyer Head of Legal & Democratic Services Simon Young Head of Environmental Health Rod Brown	31 March 2017	<p>April to September: Meetings have taken place and investigative work has been carried out by officers, of the Legal, Community Safety and Operational Teams along with Surrey Police, in to the laws and type of enforcement that could be applied if the Council wished to pursue this route to tackle Environmental issues. This information will be provided to the Leadership Team to discuss prior to drawing up a report which will be submitted to the relevant committees in January 2017.</p> <p>Oct to Dec:</p> <p>Jan to March:</p>	

Keeping our borough clean and green – Key priority

Key priority objective. We will do this by...	Key priority performance target for 2016/17	Responsible officer	Achieved by:	Latest progress:	Status:
Keeping the streets and open spaces clean and tidy	At least 75% of streets to have met the national standard for street cleanliness based on a sample of five streets per quarter. (Included in the survey will be parks and shopping areas. The survey will grade litter, graffiti, weeds and grass verges during cutting season)	Head of Operational Service Ian Dyer	31 March 2017	<p>April to September: A spreadsheet has been designed and surveys have been completed in line with the target. Overall, 45 roads and 11 shopping areas have been surveyed. Those areas surveyed in Cuddington were graded A (ie the attribute is above contract spec in all ways) while areas in Cuddington, Ewell Court, Ruxley, West Ewell, Town, Court, Stamford and Woodcote were graded B (ie the attribute is above standard in a number of ways).</p> <p>Please refer to annexe two for the results of the Streecare Quality Survey.</p> <p>Oct to Dec:</p> <p>Jan to March:</p>	

Keeping our borough clean and green – Key priority

Key priority objective. We will do this by...	Key priority performance target for 2016/17	Responsible officer	Achieved by:	Latest progress:	Status:
Keeping the streets and open spaces clean and tidy	Remove each abandoned vehicle on Borough Council land within five working days from being reported	Head of Operational Service Ian Dyer	31 March 2017	April to Sept: In total, 54 vehicles have been removed; 28 have been removed by EEBC; 25 by DVLA and one by the police.	R
				Oct to Dec:	
				Jan to March:	

Note: Of the 238 cases reported to date only 52 were actual cases of abandoned vehicle. However the team has to investigate all 238 to ensure they do not fall under the abandoned vehicle classification given by DEFRA.

Abandoned vehicles removed within five working days

Month	Total number of abandoned vehicles removed	Abandoned vehicles removed within 5 working days	Abandoned vehicles removed over 5 working days	Average number of days taken to remove abandoned vehicles
April	7	0	7	9
May	9	5	4	2
June	19	0	19	10
July	9	0	9	14
August	8	0	8	6

Keeping our borough clean and green – Key priority

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Keeping the streets and open spaces clean and tidy	Remove general fly-tips on Borough Council land from when they are reported within five working days	Head of Operational Service Ian Dyer	31 March 2017	April to Sept: There were 354 cases of fly-tipping reported during this period. In total, 328 fly-tips were removed within 5 working days (93%).	<div>▲ A</div>																													
				Oct to Dec:																														
				Jan to March:																														
	<div><h3>Fly-Tipping removed within 5 working days</h3><div><div><div>No of Reports</div><div>Cleared within 1 to 5 days</div><div>Cleared 5 days and over</div><div>Average number of days</div></div><table border="1"><thead><tr><th>Month</th><th>No of Reports</th><th>Cleared within 1 to 5 days</th><th>Cleared 5 days and over</th><th>Average number of days</th></tr></thead><tbody><tr><td>April</td><td>58</td><td>55</td><td>3</td><td>3.1</td></tr><tr><td>May</td><td>73</td><td>64</td><td>9</td><td>3.2</td></tr><tr><td>June</td><td>62</td><td>58</td><td>4</td><td>2.8</td></tr><tr><td>July</td><td>82</td><td>78</td><td>4</td><td>2.9</td></tr><tr><td>August</td><td>79</td><td>73</td><td>6</td><td>3.1</td></tr></tbody></table></div></div>					Month	No of Reports	Cleared within 1 to 5 days	Cleared 5 days and over	Average number of days	April	58	55	3	3.1	May	73	64	9	3.2	June	62	58	4	2.8	July	82	78	4	2.9	August	79	73	6
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Introducing a premium weekly waste and recycling service as standard for all residents and encouraging more household waste to be recycled	At least 99% of bins to be collected each week	Head of Operational Service Ian Dyer	31 March 2017	April to Sept: On average, 99.88% of bins were collected for the period April to August.	<div>G</div>																																			
				Oct to Dec:																																				
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Keeping our borough clean and green – Key priority

Key priority objective. We will do this by...	Key priority performance target for 2016/17	Responsible officer	Achieved by:	Latest progress:	Status:
	Promote household recycling by holding: <ul style="list-style-type: none"> • Three road shows, and • 12 school events 	Head of Operational Service Ian Dyer	31 March 2017	<p>April to Sept: Overall, 21 roadshow events have been completed. A further 2 roadshows will take place on 22 and 23 October respectively, which will complete our planned programme of 23 events.</p> <p>Schools activities will be ongoing throughout the year and over 12 events have been completed so far.</p> <p>In addition, we have now decided to do:</p> <ul style="list-style-type: none"> ○ Some more Simply Weekly Recycling- focusing on specific schools events closer to Christmas ○ Some more Simply Weekly Recycling roadshows in the spring, just before launch. For these, we'll focus on the key message of "how will you know when The Big Switch is happening for you?", which will synchronise with a similarly-themed Borough Insight article that will go in the March edition of Insight. <p>This target is ongoing but those set for 2016/17 as detailed in this report have been completed.</p> <p>Oct to Dec:</p> <p>Jan to March:</p>	Achieved

Supporting our Community

We will do this by:

Supporting and enabling the
delivery of affordable homes

Helping those at risk of homelessness

Promoting healthy and active lifestyles,
especially for the young and elderly

Encouraging and supporting
volunteering initiatives

KEY OUTCOMES

Increase supply of homes to
meet local needs

Residents supported from
becoming homeless

Implement the Leisure
Development Strategy

KEY SUCCESS MEASURES

Delivery of affordable homes

Long term empty properties
brought back into use

Reduction in homelessness
Increase our supply of temporary
accommodation

Deliver the targets within the
Leisure Development Strategy

Supporting our community – Key priority

Key priority objective. We will do this by...	Key priority performance target for 2016/17	Responsible officer	Achieved by:	Latest progress:	Status:
Encouraging and supporting volunteering initiatives	Support at least three community/volunteer clean up campaigns	Head of Operational Service Ian Dyer	31 March 2017	<p>April to September: There have been a number of new volunteer initiatives and a booklet has been produced in liaison with our Legal Team to enable volunteer groups to participate in clean up campaigns for the Council whilst being covered by our insurance.</p> <p>We have achieved our target of three volunteer campaigns. The volunteer litter picking groups that we have supported this year include Kingston Road Residents, Ewell Village RA, Stoneleigh RA, Epsom Town RA and Noble Park Residents.</p> <p>We are also in discussion with running groups at Nonsuch Park and volunteers from County Care Independent Living who are interested in litter picking in the parks.</p>	Achieved